

Members – the Licensing Forum has been approached by SALVAS, a training provider for conflict management. They would like to attend a future meeting of the Forum, so I have advised that I would put the request to you for discussion.

Hi Stephanie

Thank you for your reply.

We are a leading training provider who currently work with Aberdeen City Council delivering conflict management skills training to groups like City Wardens and Aberdeen Inspired Ambassadors.

I work closely with Tony Holyland ,Competency Manager at the Security Industry Authority (SIA)who regulate the Private Security Industry in the UK.

The SIA recognises that violence and related risks to staff and to customers (i.e. restraint related) are a major issue in the licensed retail sector. Also that it cannot reduce these risks simply through the training of door supervisors i.e. a number of strategies are required.

The SIA Board has agreed to a Violence Reduction Initiative that will engage with key stakeholders in reducing risks, including:

Security providers

Security personnel

Venue owner/operators

Licensing Standards Officers

Police

Health and Safety Executive

Insurers

Local Community Safety partnerships.

It will seek to establish best practice in violence reduction and the SIA is keen to establish positive case studies.

I have signposted Tony to look at including Aberdeen as part of the project given the high standard of partnership working already in place. He is keen to work with you and is willing to visit a meeting of your group to present an overview of the project.

His contact details are

Tony Holyland

SIA Competency Manager

[Email](#)

Direct tel:

This is a great opportunity for Aberdeen to influence the whole aspect of Violence reduction in the UK night time economy.

Best regards

Michael Greville